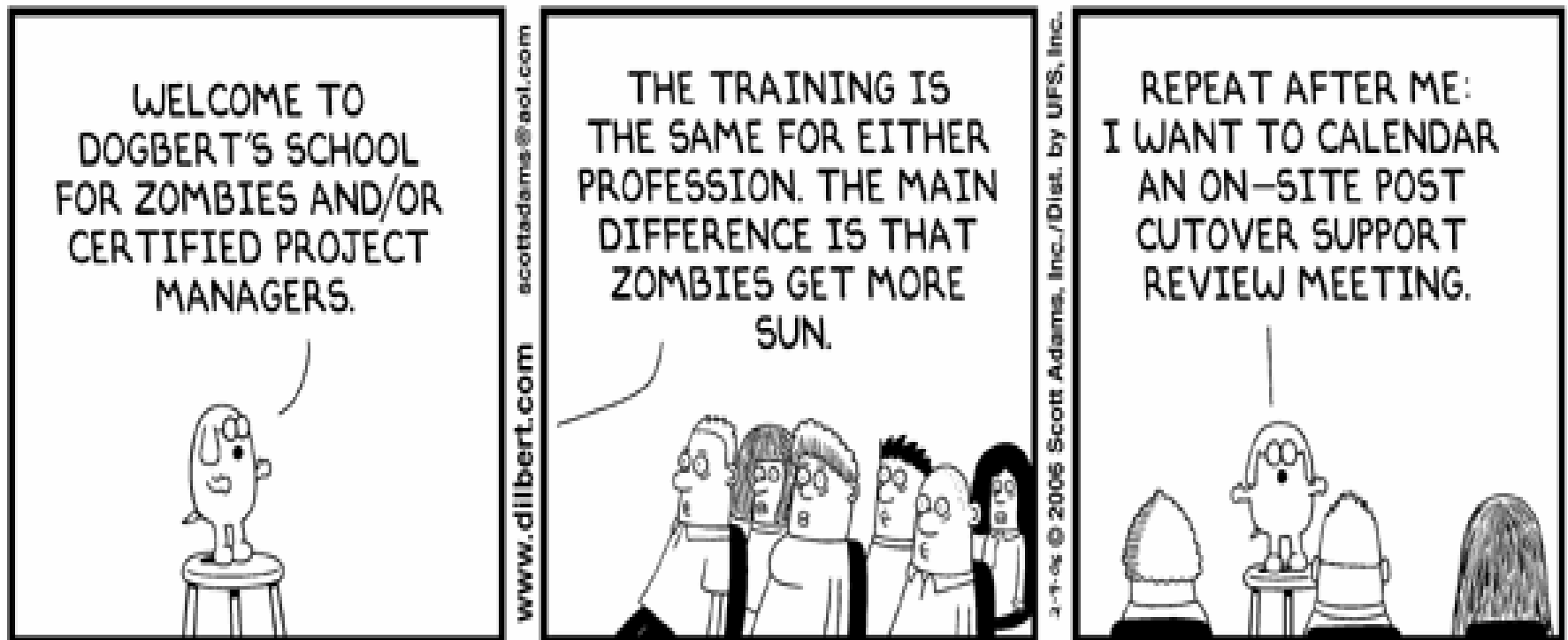


Project Management Professional (PMP)  
& Information Technology Infrastructure  
Library (ITIL) Hot Certifications

# PMP the Reality



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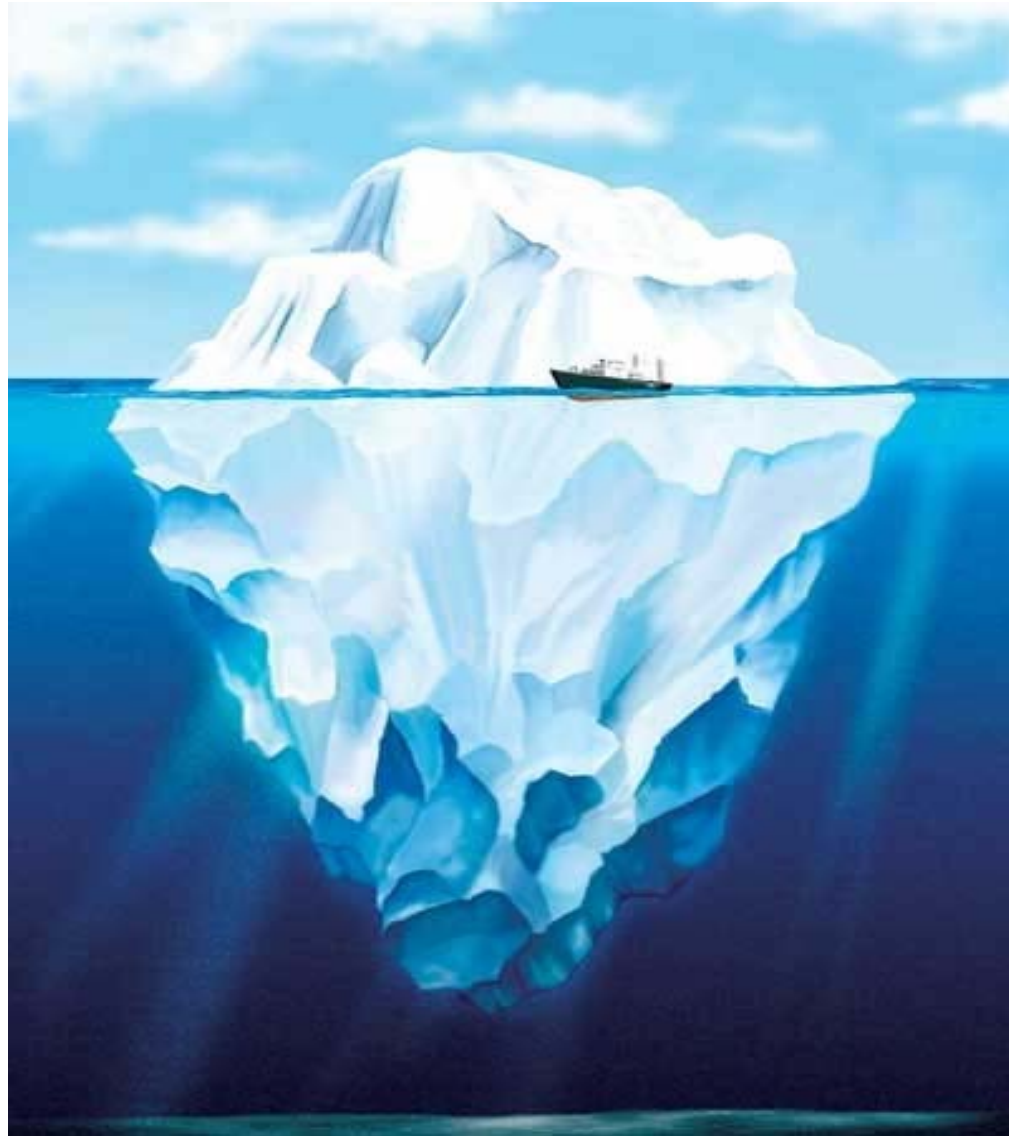
# Why Certify in PMP or ITIL?

1. It is quickly becoming an entry requirement -- Offshore is ramping up fast!!
2. Perception is in the customer's mind of competence!
3. Enduring skill and competency.
4. You really do learn worthwhile stuff you use!

# PMP versus ITIL

- PMP
  - Project Management process for any type project -- not IT specific
  - PMI 1984--today over 200K members
  - #4 in top 10 Certifications
- ITIL
  - IT service delivery specific
  - Off the radar--being promoted by CA and HP
  - Good benchmark for assessments -- SOX
  - US Flavor Microsoft MOF

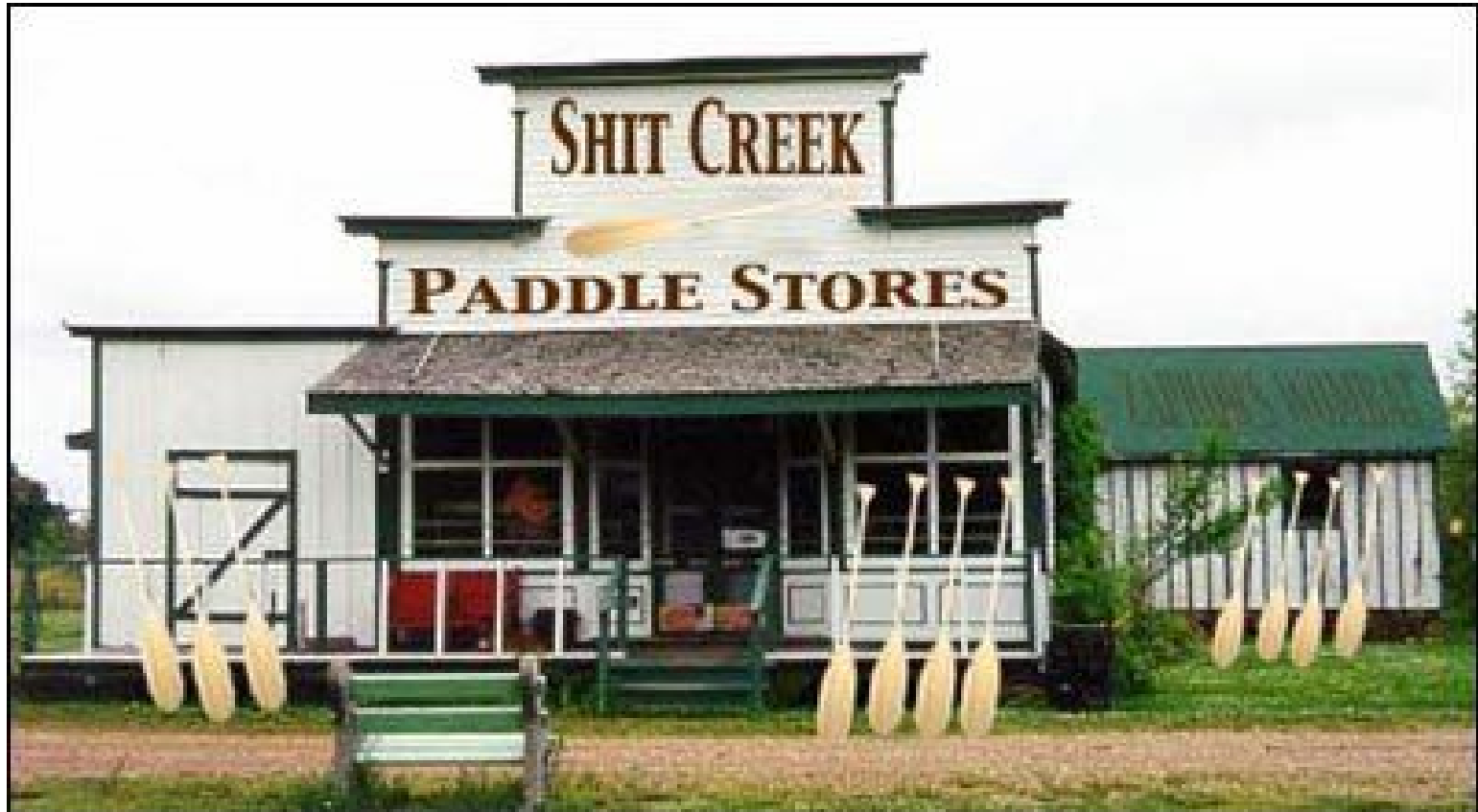
# Follow the Money?



# PMP Facts

- Costs -- PMP membership ~ \$130
  - Chapter \$30
  - Test Fee \$405 (\$555 non-member)
- 175 Questions -- 80% candidates pass first time—problem for PMI

# PMI Headquarters



# PMP Requirements

- BS/BA or (7500 hours PM experience)
- 3 years of PM experience (4500 hours)
- 36 hours of PM training or education
- 3 Year Cycle -- need 60 PDUs to keep certification



# THE TEST

- 200 multiple choice - 175 count 61% or 106 right ~ 80% pass rate
- Rightness
- 4 Answers 2 are dumb
- Math is easy for techies
- All about PMI vocabulary and processes

# Tips and Tricks

1. Read PMBOK 3 times
2. Know processes well enough
3. Good Yahoo groups like PMBEST
4. Leverage your personal learning strengths
5. Study group at PMI chapter

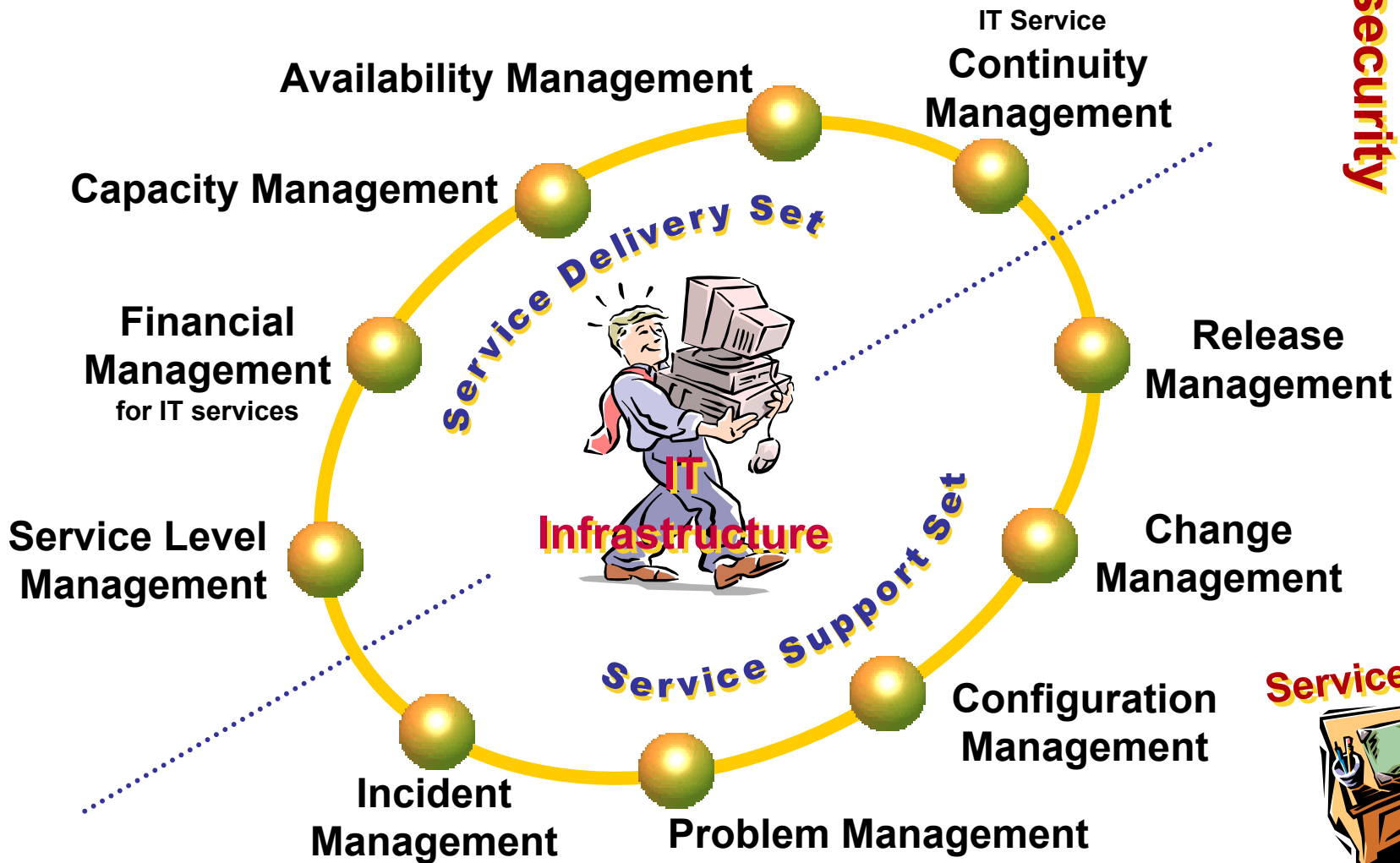
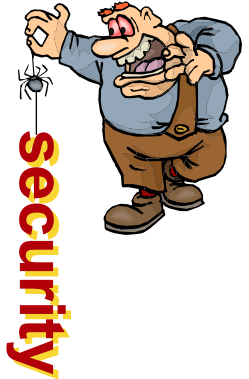
# Next Steps

- Really commit to the PMP certification
- Join PMI and Chicago chapter
- Go to chapter meetings
- Get the PMBOK start studying
- Complete online application for exam
- Schedule Prometric test session
- Study study study
- Pass
- Get cool pin and certificate

# ITIL

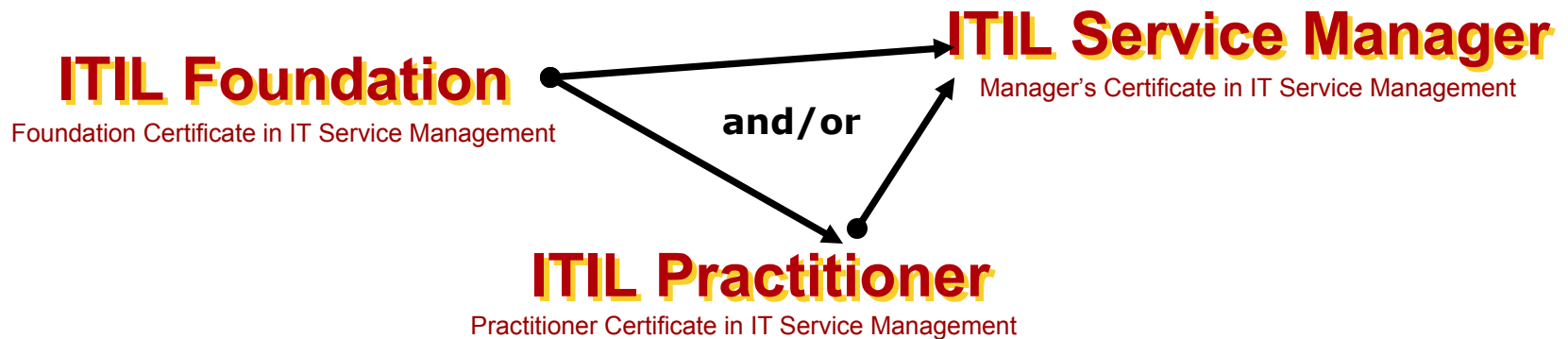
- itSMF IT Service Management Foundation
- Certification ISEB Information Systems Examination Board
- Foundation Certificate ~\$184 course ~\$200
- Managers Certificate ~\$7K

# ITIL Service Management



# ITIL Certification

- EXIN <http://www.exin-exams.com>
  - European Examination Institute for Information Science
- ISEB <http://www.bcs.org.uk/iseb/ism2.htm>
  - The Information Systems Examination Board
- Testing at Prometric ([www.prometric.com](http://www.prometric.com))



# Foundation Certification

- On line course and study itSMF IT Service Management book
- 40 Questions/multiple choice -65% to pass (28 correct)
- English english
- No ongoing certification requirements
- Check out Microsoft Operations Framework (MOF)

# Next Steps

- Sign up for online course that includes itSMF book
- Study materials for ~ 1 week
- Sign up to take exam at Prometrics
- Study Study Study
- Pass
- Get cool pin and certificate



Questions???